# Configure IT Glue for Single Sign-On

Configuring IT Glue for single sign-on (SSO) enables administrators to manage users of Citrix ADC. Users can securely log on to IT Glue by using the enterprise credentials.

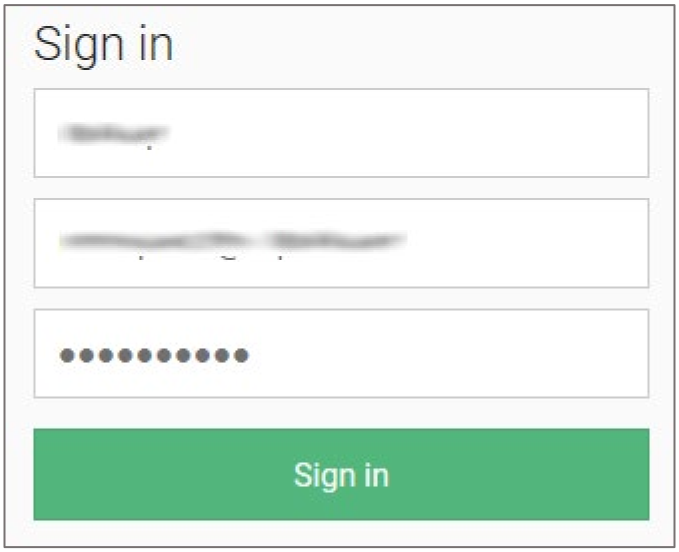
### Prerequisite

Browser Requirements: Internet Explorer 11 and above

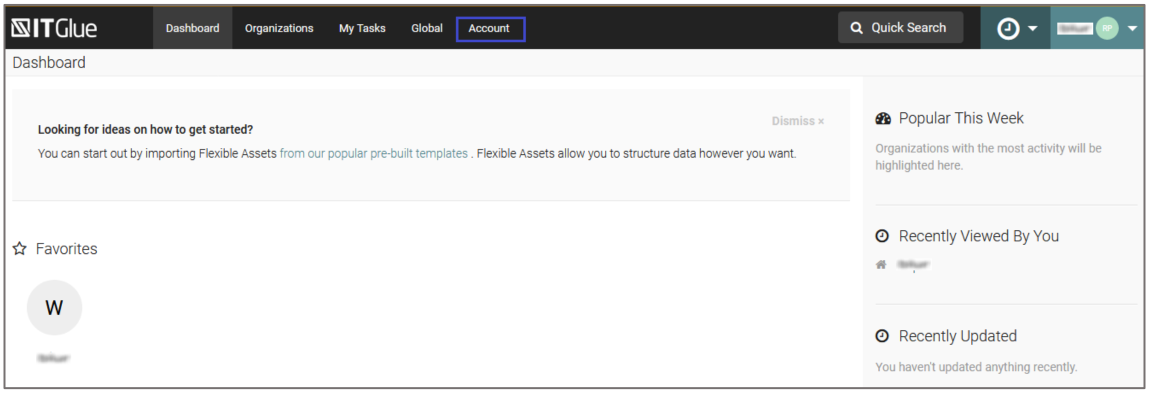
### To configure IT Glue for SSO by using SAML:

1. In a browser, type <customer_domain>.itglue.com and press **Enter**.

2. Type your IT Glue admin account credentials (**Subdomain**, **Email address**, and **Password**) and click **Sign in**.



3. In the dashboard page, click **Account**.



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Popular This Week

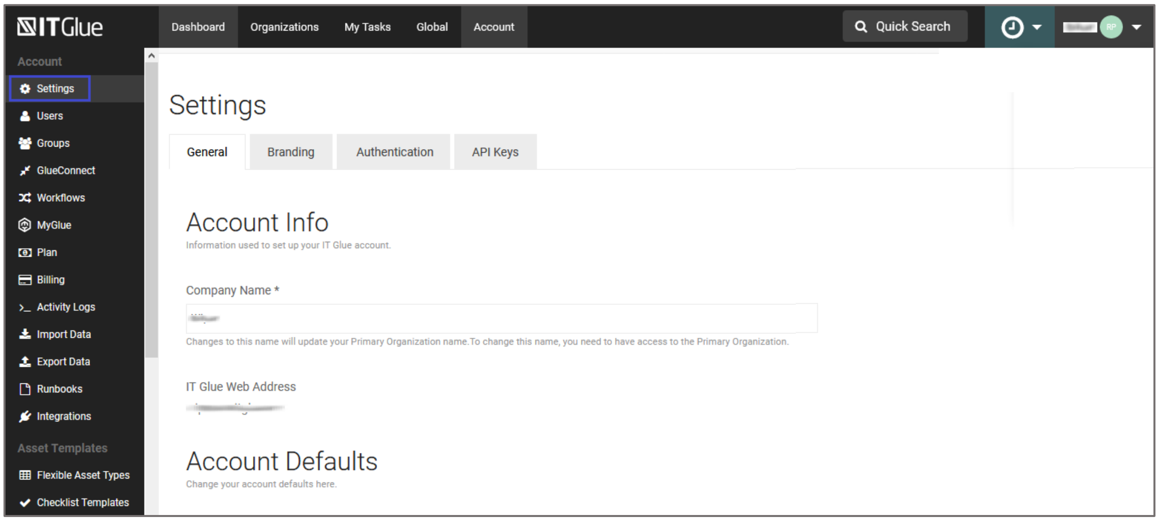
Organizations with the most activity will be highlighted here.

Recently Viewed By You

Recently Updated

You haven't updated anything recently.

4. In the left pane, click **Settings** under **Account**.



Settings

Account Info

Information used to set up your IT Glue account.

Company Name *

[redacted]

Changes to this name will update your Primary Organization name.To change this name, you need to have access to the Primary Organization.

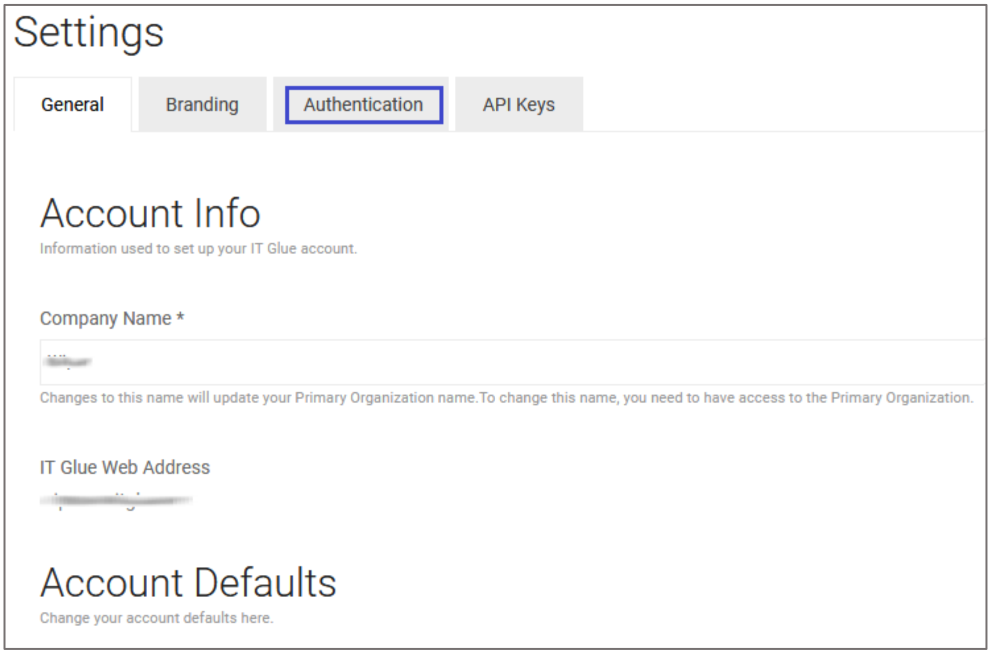
IT Glue Web Address

[redacted]

Account Defaults

Change your account defaults here.

5. In the **Settings** page, click the **Authentication** tab.



Settings

Account Info

Information used to set up your IT Glue account.

Company Name *

[redacted]

Changes to this name will update your Primary Organization name.To change this name, you need to have access to the Primary Organization.

IT Glue Web Address

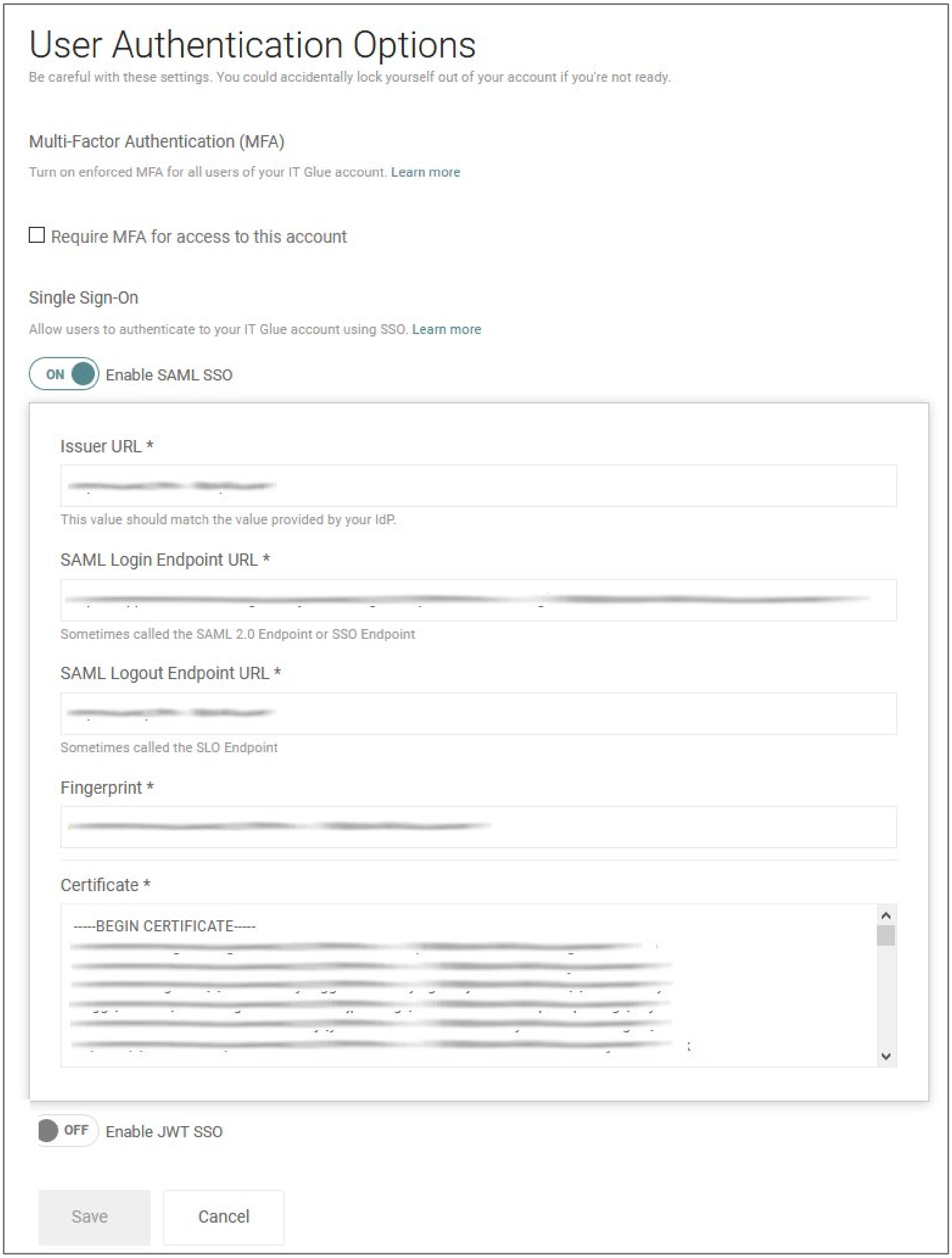
[redacted]

Account Defaults

Change your account defaults here.

6. In the **User Authentication Options** page, turn on the **Enable SAML SSO** toggle button and enter the values for the following fields:

| **Required Information** | **Description** |
|---|---|
| Issuer URL* | Issuer URL |
| SAML Login Endpoint URL* | IdP logon URL |
| SAML Logout Endpoint URL* | IdP logout URL |
| Fingerprint* | SHA1 certificate fingerprint |
| Certificate* | Copy and paste the IdP certificate. The IdP certificate must begin and end with<br>- - - - -Begin Certificate- - - - - and - - - - -End Certificate- - - - -<br>**Note:** The IdP metadata is provided by Citrix and can be accessed from the link below. The link is displayed while configuring SSO settings for your app.<br>https://gateway.cloud.com/idp/saml/<citrixcloudcust_id>/<app_id>/idp_metadata.xml |



User Authentication Options

Be careful with these settings. You could accidentally lock yourself out of your account if you're not ready.

Multi-Factor Authentication (MFA)

Turn on enforced MFA for all users of your IT Glue account. Learn more

□ Require MFA for access to this account

Single Sign-On

Allow users to authenticate to your IT Glue account using SSO. Learn more

ON ● Enable SAML SSO

Issuer URL *

[redacted]

This value should match the value provided by your IdP.

SAML Login Endpoint URL *

[redacted]

Sometimes called the SAML 2.0 Endpoint or SSO Endpoint

SAML Logout Endpoint URL *

[redacted]

Sometimes called the SLO Endpoint

Fingerprint *

[redacted]

Certificate *

-----BEGIN CERTIFICATE-----
[redacted]

● OFF Enable JWT SSO

7. Finally, click **Save**.