Configuring KnowledgeOwl

Configuring KnowledgeOwl for single sign-on (SSO) enables administrators to manage users using Citrix ADC. Users can securely log on to KnowledgeOwl by using the enterprise credentials.

Prerequisite

Browser Requirements: Internet Explorer 11 and above

To configure KnowledgeOwl for SSO by using SAML:

- 1. In a browser, type <u>https://www.knowledgeowl.com/home</u> and press **Enter**.
- 2. Type your KnowledgeOwl admin account credentials (**Email** and **Password**) and click **Login**.

Welcome to KnowledgeOwl		
contractor (10) - the	Real Providence	
much-biur		
□ Keep me logged in	Forgot your password?	
L	Login	
	G Sign in with Google	

Citrix Gateway

3. On the profile page, click **Security** in the navigation bar and select **Settings** from the dropdown menu.

Set	tings - Reporting	
鐐	Basic	
\oslash	Security	
S	Style	
ഥ	Article Ratings	
ß	PDF	
<u></u>	Comments	
Ŀ	Widget	

4. In the **Security Settings** section, select **SAML Login URL** check box.

Default Login Page	O Reader Login Page
	O Remote Auth Login URL
	SAML Login URL

5. Navigate to the **SAML SSO Integration** section by scrolling down and enter the values for the following fields.

Field Name	Description
SP Entity ID	SP Entity ID
SP Login URL	SP Login URL
SP Logout URL	SP logout URL
IdP entityID	IdP entity ID
IdP Login URL	IdP logon URL
IdP Logout URL	IdP logout URL
KnowledgeOwl SP Metadata	Copy and paste the SP metadata. Note : The SP metadata is provided by Citrix and can be accessed from the link below: <u>https://ssb4.mgmt.netscalergatewaydev.net/idp/saml/templatetest/idp m</u> <u>etadata.xml</u>
Upload IdP Certificate	Upload the IdP certificate. The IdP certificate must begin and end with Begin CertificateBnd Certificate Note : The IdP Certificate is provided by Citrix and can be accessed from the link below: <u>https://ssb4.mgmt.netscalergatewaydev.net/idp/saml/templatetest/idp_m</u> <u>etadata.xml</u>

Note: The Enable SAML SSO check box is selected by default.

SAML SSO Integration		
① Restrict Access to SSO will trump Public Default Access, requiring everyone to authenticate using SSO. Choose Restrict by Reader Logins as the Default Access to allow optional manual reader logins in addition to SSO.		
Enable SAML	Enable SAML SSO — <u>View tutorial</u> Restrict Access to SSO Enable Debug Mode	
SP Entity ID	https://app.knowledgeowl.com/sp	
SP Login URL	https:// iowledgeowl.com/help/saml-login	
SP Logout URL	https:// pwledgeowl.com/help/saml-logout	
IdP entityID		
ldP Login URL	Contractory of the State of the	
IdP Logout URL	Contraction (Contraction)	
	KnowledgeOwl SP Metadata Map SAML Attributes Upload IdP Certificate	

7 Finally, click **Save**.

Google API Secret	Google API Secret
Google Login Redirect URL	https:// pwledgeowl.com/help/google-auth
Google Signup Redirect URL	https://www.https://www.inowledgeowl.com/help/google-signup
	The above URLs will need to be added as "Authorized redirect URIs" in
	Save