Configuring Samanage

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Forgot your password

Sign in

1. Login to Samanage as an Admin user.

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=	Menu 1	
J	Dashboard	
*	Service Desk	
Ļ	Inventory	
	Procurement	
A	Risks	
ıĿ	Reports	
	Benchmarking	
Ф	Setup 2	

2. Go to **Menu** at the top left > Click on **Setup.**



3. Scroll down and click on Single Sign-On.

1 🗹 Enable Single Sign-On with SAML

Identity Provider URL. Specify the URL used by your identity provider to authenticate sign-on requests.

 https://ug1.
 2

Login URL. Use this address to point your users to.

https://	3	
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Logout URL. URL to redirect users after logout.

https://ug1.com/cgi/logout	4	
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Error URL. Specify the page users should be redirected to if there's an error during SAML login.

https://ug1. com/cgi/logout	5
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SAML Issuer. As given by your identity provider (where applicable)

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Paste your Identity Provider x.509 Certificate below

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Note: your certificate should contain '-----BEGIN CERTIFICATE-----' and '-----END CERTIFICATE-----' lines

8 🗸 Create users if they do not exist in Samanage

Field Name	Values
Enable Single Sign-On with SAML	Should be Checked .
Identity Provider URL	https://ug1. <customer_domain>.com/saml/login</customer_domain>
Login URL	https:// <customer_domain>.samanage.com/saml_login/<cust omer_domain></cust </customer_domain>
Logout URL	https://ug1. <customer_domain>.com/cgi/logout</customer_domain>
Error URL	https://ug1. <customer_domain>.com/cgi/logout</customer_domain>
SAML Issuer	As mentioned in IdP.
Paste your Identity Provider x.509 Certificate below	Paste IdP certificate
Create users if they do not exist in Samanage	Should be Checked .

4. **Single Sign-On** window will open > Fill the template with appropriate values.

5. Click on **Update.**