Configuring UserEcho

Configuring UserEcho for single sign-on (SSO) enables administrators to manage users of Citrix ADC. Users can securely log on to UserEcho by using the enterprise credentials.

Prerequisite

Browser Requirements: Internet Explorer 11 and above

To configure UserEcho for SSO by using SAML:

- 1. In a browser, type <u>https://<customer_domain>.userecho.com/</u> and press **Enter**.
- 2. Type your UserEcho admin account credentials (Email and Password) and click Sign in.

Email	
Password* Need help?	
••••••	Forgot your password?
By Signing in or Signing up, you agree to the Terms of Service and Privacy Policy.	
	Sign in Cancel

3. In the login page, click **Setup** from the user account drop-down menu.

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User profile
Notifications
Community
🕷 Main page
Setup
Agent interface
\$ Payments
🎒 UserEcho translate
🕞 Sign out

4. In the left panel, click **Single sign-on (SAML)** under **Integrations > Website**.



5. In the **Single sign-on (SAML)** page, enter the values for the following fields:

Field name	Description
SAML SSO URL	IdP logon URL
SLO logout URL	Optional
X.509 Certificate	Copy and paste the IdP certificate. The IdP certificate must begin and end with
	Begin CertificateandEnd Certificate
	from the link below:
	https://ssb4.mgmt.netscalergatewaydev.net/idp/saml/templatetest /idp_metadata_xml
SLO logout URL X.509 Certificate	Optional Copy and paste the IdP certificate. The IdP certificate must begin an end with Begin CertificateandEnd Certificate Note: The IdP certificate is provided by Citrix and can be accessed from the link below: https://ssb4.mgmt.netscalergatewaydev.net/idp/saml/templatete /idp_metadata.xml

🝳 Single sign-on (SAML)		
SAML is an industry standard SSO framework typically used by large enterprises for communicating identities across the internet.		
SAML SSO URL	and the second second second	
	This is the URL that UserEcho will invoke to redirect users to your Identity Provider.	
SLO logout URL		
	(Optional) This is the URL that UserEcho will redirect your users to after they log out.	
X.509 Certificate		
	Get it from your Identity Provider	
Label	(Ontional) Label on the SAML button if signin form settings selected	
	(oparinal) cases of the soliton in organization octaings selected	
	Save	

6. Finally, click **Save**.