

# Configuring UserVoice

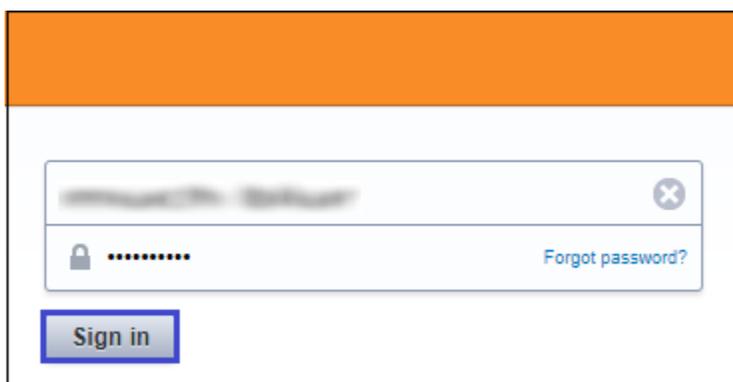
Configuring UserVoice for single sign-on (SSO) enables administrators to manage users of Citrix ADC. Users can securely log on UserVoice by using the enterprise credentials.

## Prerequisite

Browser Requirements: Internet Explorer 11 and above

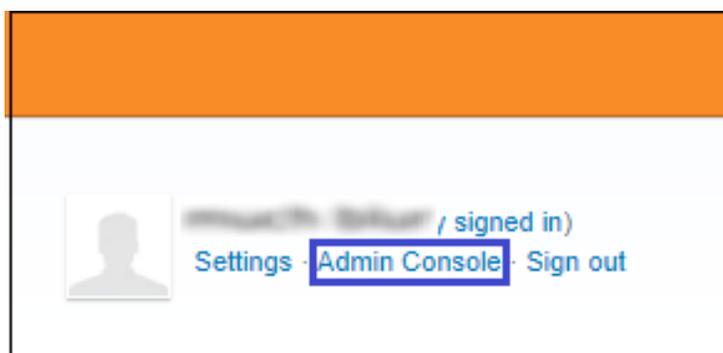
## To configure UserVoice for SSO by using SAML:

1. In a browser, type [https://customer\\_domain.uservoice.com](https://customer_domain.uservoice.com) and press **Enter**.
2. Type your UserVoice admin credentials (**Email** and **Password**) and click **Sign in**.

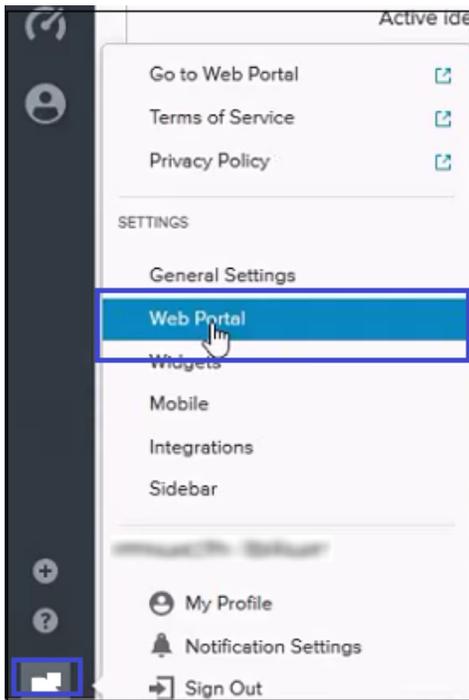


The screenshot shows the UserVoice login interface. At the top is an orange header bar. Below it is a white login form. The form contains a text input field for the email address, a password field with a lock icon and a 'Forgot password?' link, and a 'Sign in' button.

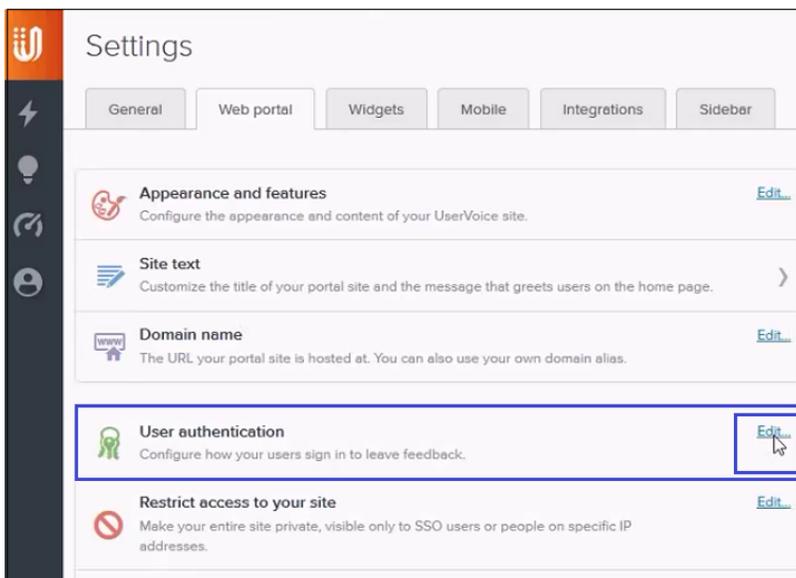
3. Click **Admin Console**.



4. To create SSO, click the user profile that is present at the lower-left corner of the screen, and select **Web Portal**.



5. In the **Web Portal** tab, click **Edit** in the **User authentication** tile.



- In the **Edit User Authentication** page, select the **Single Sign-on (SSO)** radio button, and enter the values for the following fields:

Field	Description
SSO KEY	Not required
SSO REMOTE SIGN-IN URL (REQUIRED)	IdP logon URL
SSO REMOTE SIGN-OUT URL (REQUIRED)	IdP landing URL
Certificate	Browse, copy and paste the IdP certificate. The IdP certificate must begin and end with -----Begin Certificate----- and -----End Certificate----- <b>Note:</b> The IdP certificate is provided by Citrix and can be accessed from the link below: <a href="https://ssb4.mgmt.netScalerGatewayDev.net/idp/saml/template/test/idp_metadata.xml">https://ssb4.mgmt.netScalerGatewayDev.net/idp/saml/template/test/idp_metadata.xml</a>
	Select the <b>Include UserVoice Authentication</b> check box to enable users who are not logged in to your account.

**Edit User Authentication**

Configure how your users sign in to your web portal.

**SIGN-IN METHOD**

UserVoice Authentication (default)  
Users may sign in with their email address, Facebook or Google.

**Single Sign-On (SSO)**  
Use your own authentication system ([FAQ](#))

**SSO KEY**  
[Empty text box]  
Keep private. See [SSO documentation](#) for more information. [Reset your SSO key](#).

**SSO REMOTE SIGN-IN URL (REQUIRED)**    **SSO REMOTE SIGN-OUT URL**  
[Empty text box]    [Empty text box]  
Include http:// or https://

**SAML SINGLE SIGN ON**  
To use SAML for SSO, in addition to setting the SSO remote sign-in URL of your Identity Provider (IdP), you need to upload a token signing certificate file that your IdP uses to sign SAML assertions

No SAML certificate set

Upload a new token signing certificate file (PEM or DER format):  
 No file selected.

include UserVoice Authentication  
Allows users who aren't in your own system to still use UserVoice.

- Finally, click **Save**.